THE PROJECT

Access and use of public services are often problematic for foreign citizens and represent an obstacle to inclusion. The città-IN project aims to reduce the obstacles met by these people, starting from complementary services of school such as registration, consultation of registers, request for canteen service. Starting from the experimental application of the Mediation Grammar quality standard, città-IN intervenes at the San Siro Off Campus space in order to provide guidance and assistance for accessing services, supporting both the school and families and acting as a medium for participant observations.

PARTNERS

Comune di Milano; IC “S. Giuseppe Calasanzio” and IC “Luigi Cadorna” public schools; Parents Association of Istituto Cadorna; Legal Clinic@ San Siro Off Campus; Università degli studi di Milano Bicocca; University for Continuing Education Krems (AT); UNI - Ente Italiano di Normazione; Comune di Palermo; TÜV Thüringen Italia (independent certification body); Paola Regina (lawyer)

CONTEXT

Off Campus San Siro
San Siro neighborhood - Milan

START DATE

October 2023